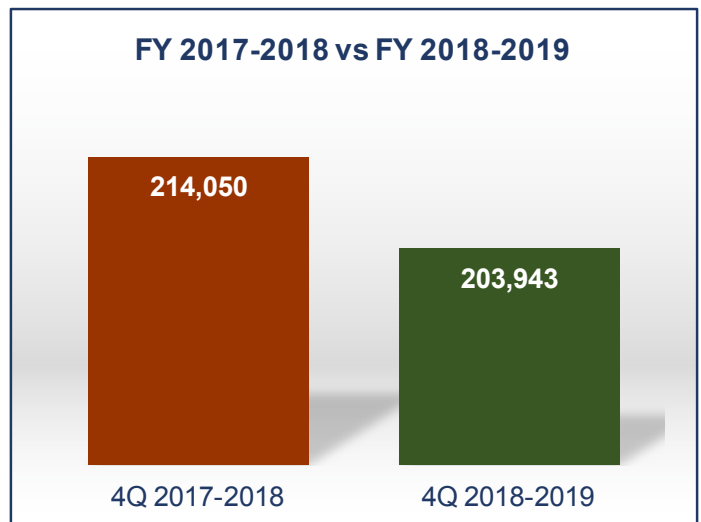
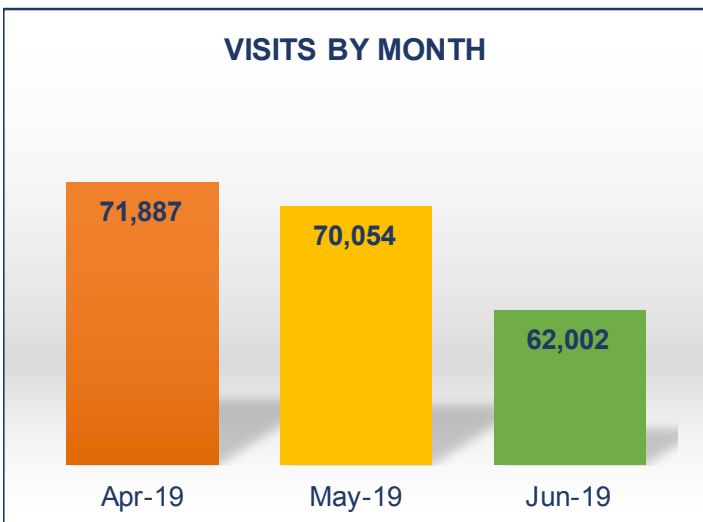
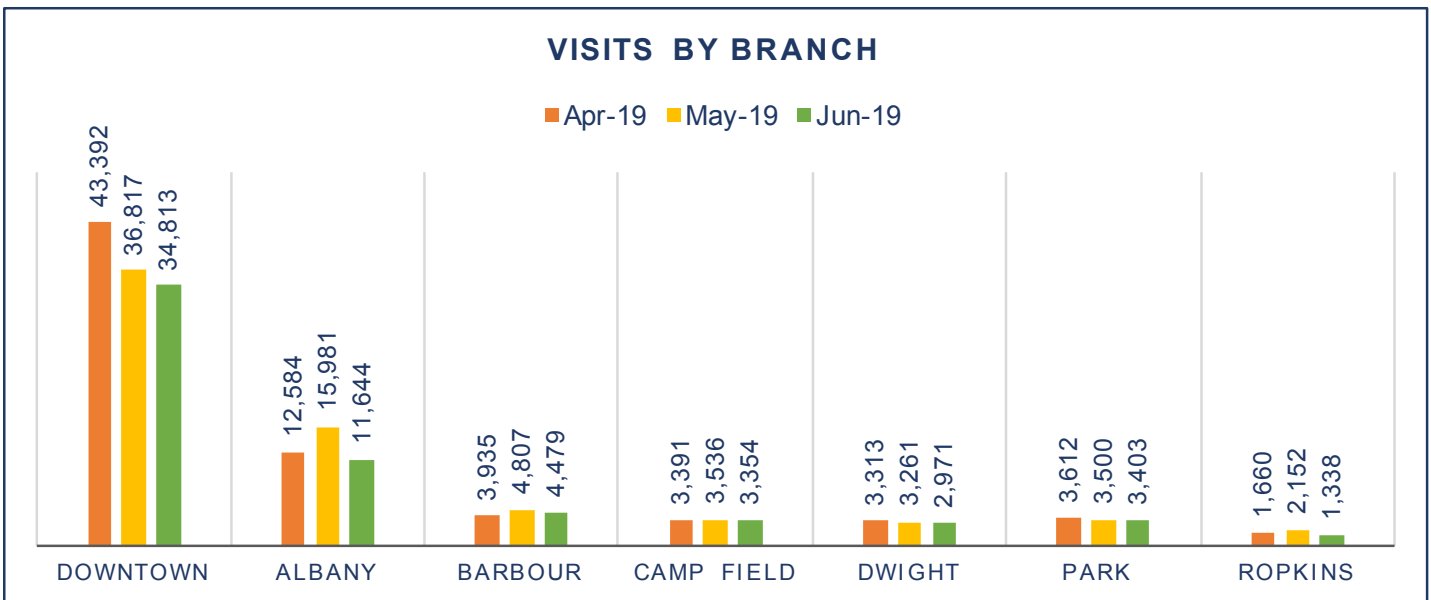


# Chief Executive Officer's Report

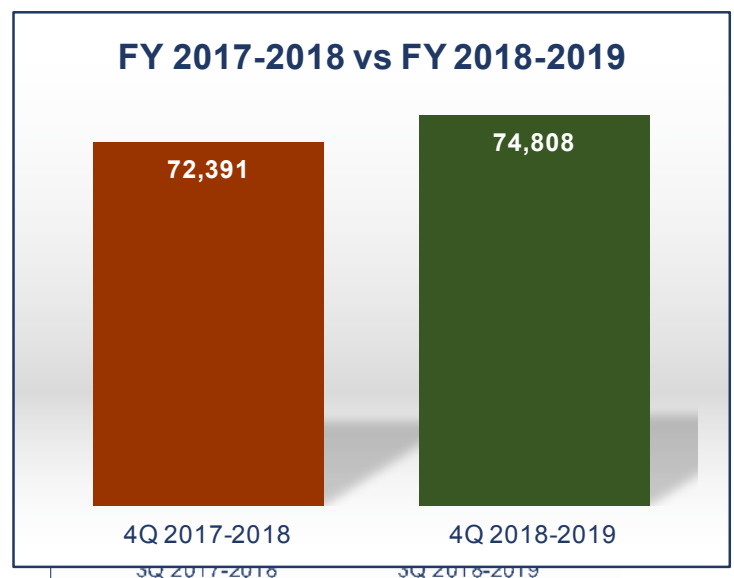
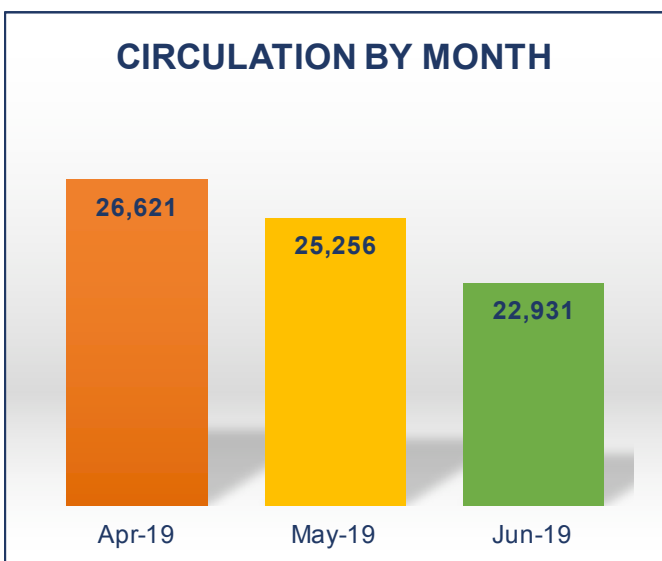
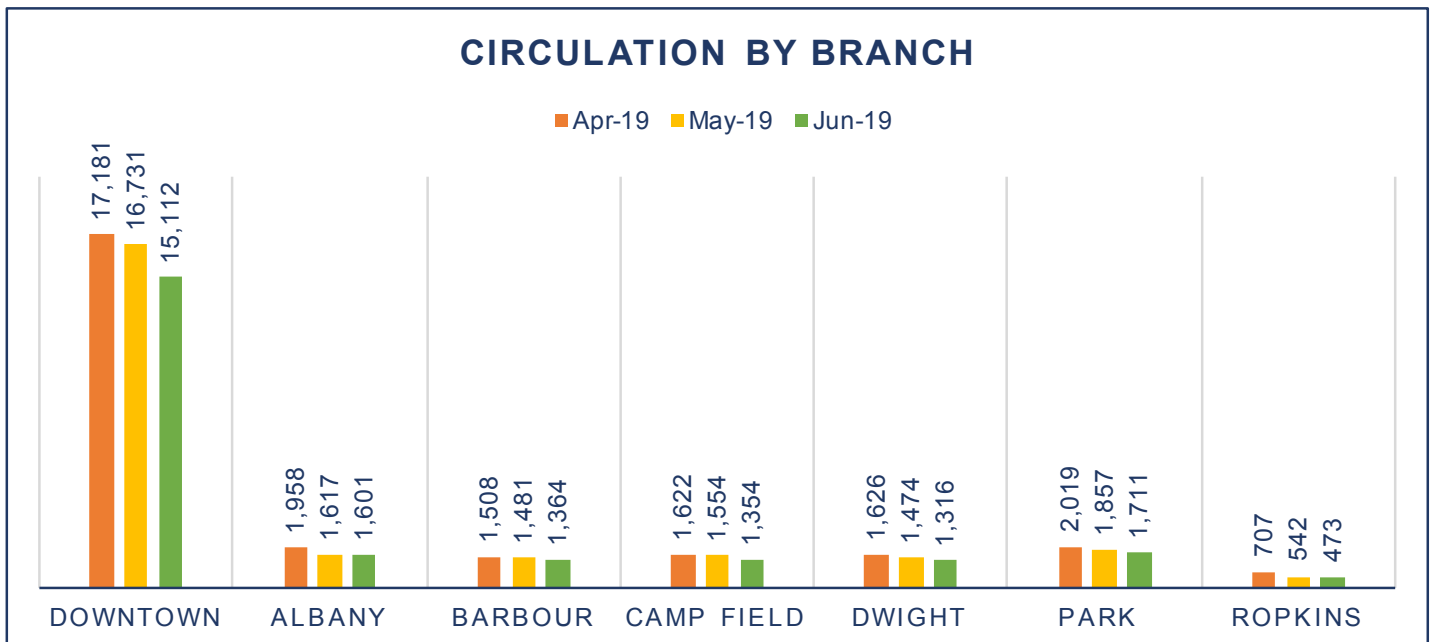
July 2019

	PAGE NO.
Visits	2
Circulation	3
PC Usgae	4
WiFi	5
Programming	6
Totals	7

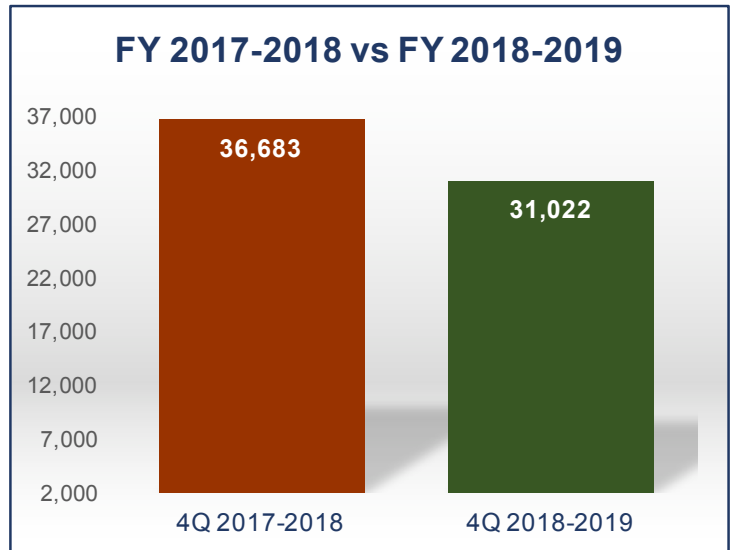
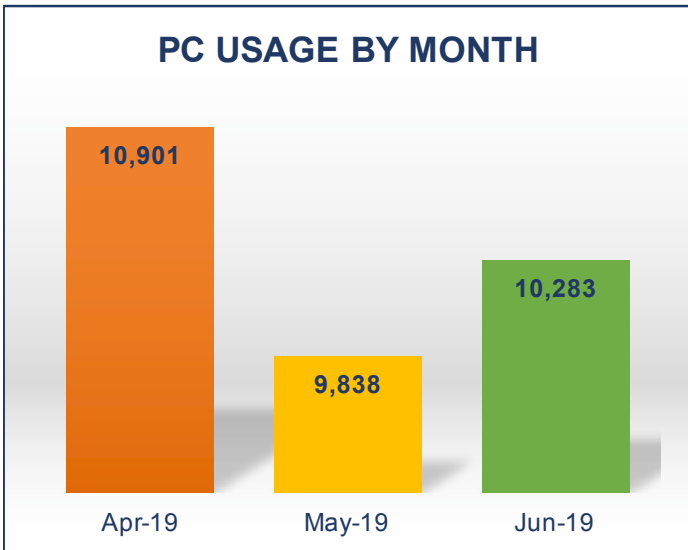
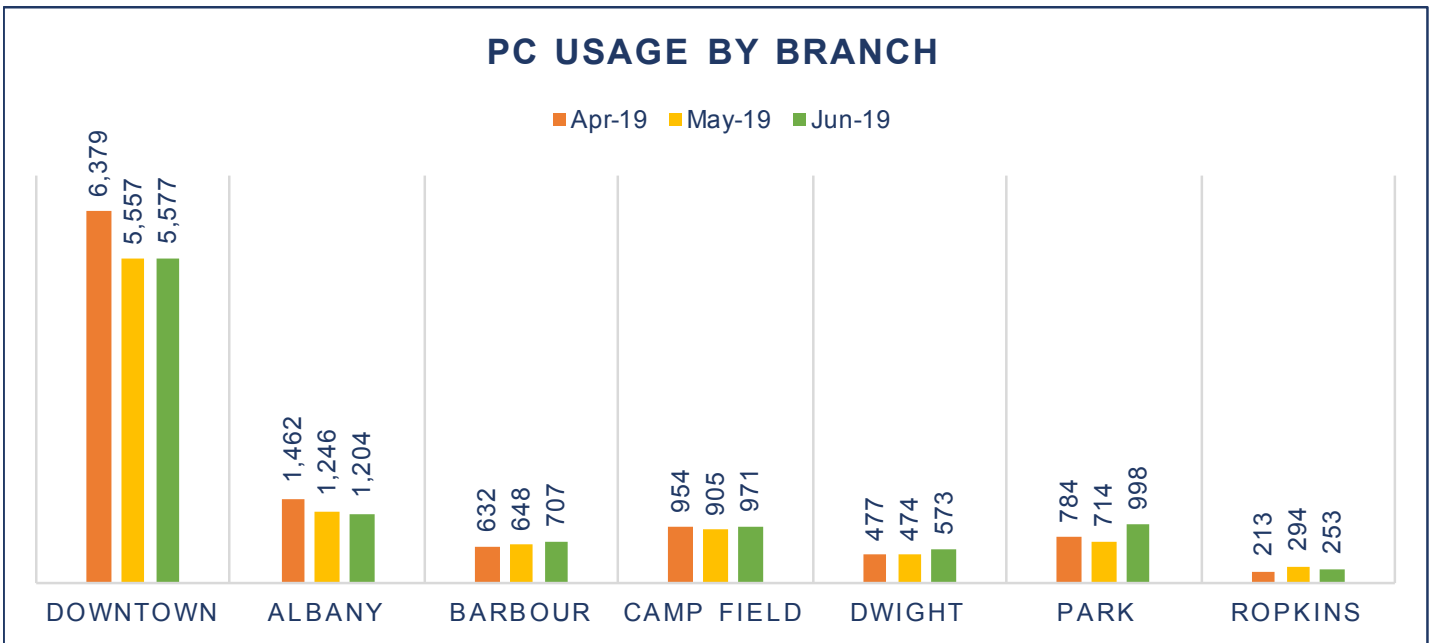
4th QUARTER HPL VISITS FY 2018-2019							
Branch	Apr-19	May-19	Jun-19	4Q 2018-19 Totals	4Q 2017-18 Totals	Difference	%
Downtown	43,392	36,817	34,813	115,022	111,817	3,205	3%
Albany	12,584	15,981	11,644	40,209	38,585	1,624	4%
Barbour	3,935	4,807	4,479	13,221	7,851	5,370	68%
Camp Field	3,391	3,536	3,354	10,281	14,925	(4,644)	-31%
Dwight	3,313	3,261	2,971	9,545	16,229	(6,684)	-41%
Park	3,612	3,500	3,403	10,515	17,432	(6,917)	-40%
Ropkins	1,660	2,152	1,338	5,150	7,211	-2,061	-29%
<b>Totals</b>	<b>71,887</b>	<b>70,054</b>	<b>62,002</b>	<b>203,943</b>	<b>214,050</b>	<b>-10,107</b>	<b>-5%</b>



4th QUARTER HPL CIRCULATION FY 2018-2019							
Branch	Apr-19	May-19	Jun-19	4Q 2018-19 Totals	4Q 2017-18 Totals	Difference	%
Downtown	17,181	16,731	15,112	49,024	45,905	3,119	7%
Albany	1,958	1,617	1,601	5,176	5,504	(328)	-6%
Barbour	1,508	1,481	1,364	4,353	4,233	120	2.8%
Camp Field	1,622	1,554	1,354	4,530	4,196	334	8%
Dwight	1,626	1,474	1,316	4,416	4,685	(269)	-6%
Park	2,019	1,857	1,711	5,587	4,803	784	16%
Ropkins	707	542	473	1,722	3,065	(1,343)	-44%
<b>Total</b>	<b>26,621</b>	<b>25,256</b>	<b>22,931</b>	<b>74,808</b>	<b>72,391</b>	<b>2,417</b>	<b>3.3%</b>

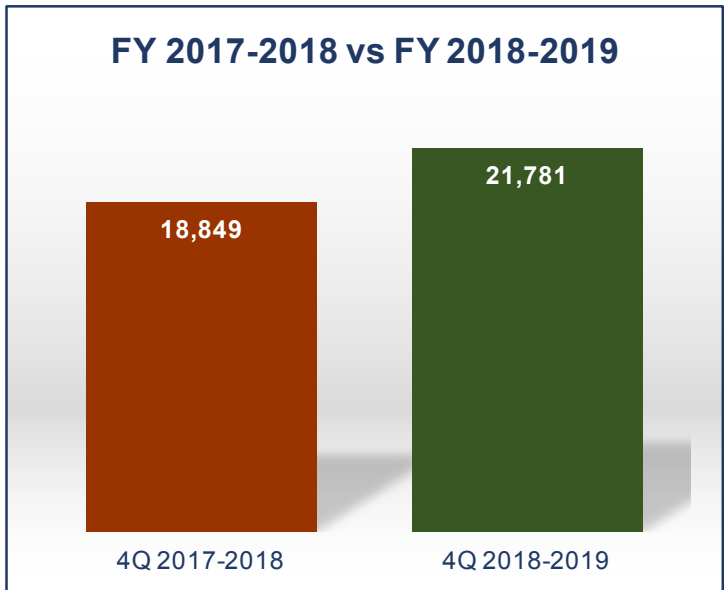
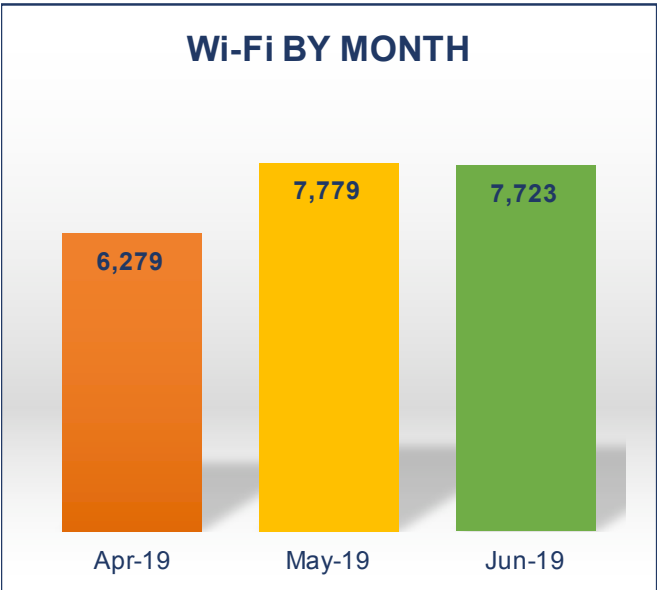
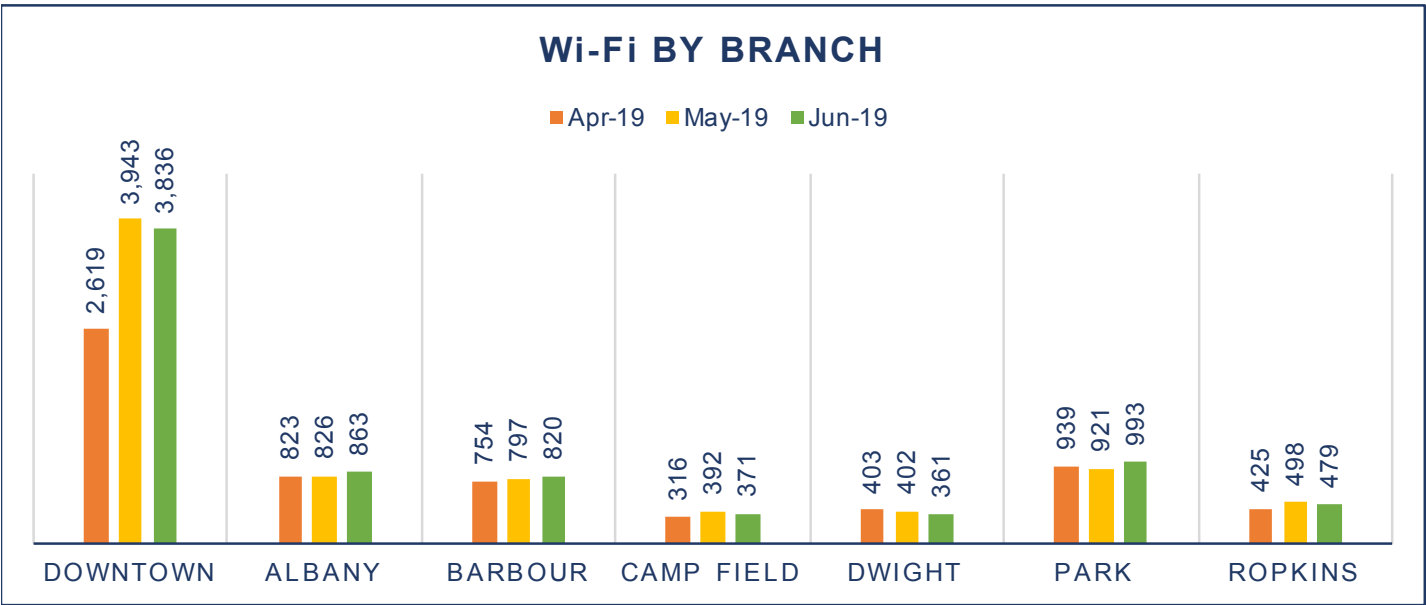


4th QUARTER HPL PC USAGE FY 2018-2019							
Branch	Apr-19	May-19	Jun-19	4Q 2018-19 Totals	4Q 2017-18 Totals	Difference	%
Downtown	6,379	5,557	5,577	17,513	18,651	(1,138)	-6%
Albany	1,462	1,246	1,204	3,912	5,151	(1,239)	-24%
Barbour	632	648	707	1,987	2,486	(499)	-20%
Camp Field	954	905	971	2,830	3,174	(344)	-11%
Dwight	477	474	573	1,524	2,093	(569)	-27%
Park	784	714	998	2,496	3,722	(1,226)	-33%
Ropkins	213	294	253	760	1,406	(646)	-46%
<b>Total</b>	<b>10,901</b>	<b>9,838</b>	<b>10,283</b>	<b>31,022</b>	<b>36,683</b>	<b>-5,661</b>	<b>-15%</b>



**4th QUARTER HPL Wi-Fi USAGE  
FY 2018-2019**

Branch	Apr-19	May-19	Jun-19	4Q 2018-19 Totals	4Q 2017-18 Totals	Difference	%
Downtown	2,619	3,943	3,836	10,398	9,983	415	4%
Albany	823	826	863	2,512	2,039	473	23%
Barbour	754	797	820	2,371	947	1,424	150%
Camp Field	316	392	371	1,079	1,313	(234)	-18%
Dwight	403	402	361	1,166	945	221	23%
Park	939	921	993	2,853	2,948	(95)	-3%
Ropkins	425	498	479	1,402	674	728	108%
<b>Total</b>	<b>6,279</b>	<b>7,779</b>	<b>7,723</b>	<b>21,781</b>	<b>18,849</b>	<b>2,932</b>	<b>16%</b>



**4th QUARTER PROGRAMMING**  
**April - June, 2019**  
**FY 2017-2018 vs FY 2018-2019**

FY 2017-2018	4th Quarter	
Downtown	Programs	Attendance
American Place	301	2,737
Hartford History Center	29	994
Programming	64	3,015
Youth Department	123	3,915
YOUmedia	87	485
<b>Totals</b>	<b>604</b>	<b>11,146</b>

FY 2018-2019	4th Quarter	
Downtown	Programs	Attendance
American Place	245	2,708
Hartford History Center	21	5,379
Programming	77	6,117
Youth Department	95	2,765
YOUmedia	111	756
<b>Totals</b>	<b>549</b>	<b>17,725</b>

FY 2017-2018	4th Quarter	
Branches	Programs	Attendance
Albany Adult	15	296
Albany Youth	154	4,068
Barbour Adult	12	46
Barbour Youth	104	1,091
Camp Field Adult	13	34
Camp Field Youth	97	2,788
Dwight Adult	24	237
Dwight Youth	126	1,217
Park Adult	21	163
Park Youth	129	1,177
Ropkins Adult	0	0
Ropkins Youth	148	3,182
Library on Wheels	75	1,179
<b>Totals</b>	<b>918</b>	<b>15,478</b>

FY 2018-2019	4th Quarter	
Branches	Programs	Attendance
Albany Adult	13	183
Albany Youth	103	1,589
Barbour Adult	56	329
Barbour Youth	67	590
Camp Field Adult	9	74
Camp Field Youth	70	1,663
Dwight Adult	19	123
Dwight Youth	48	461
Park Adult	14	127
Park Youth	95	1,691
Ropkins Adult	0	0
Ropkins Youth	78	1,405
Library on Wheels	0	0
<b>Totals</b>	<b>572</b>	<b>8,235</b>

April - June 2019		
Pilot Program	Programs	Attendance
Rawson	6	114

**HARTFORD PUBLIC LIBRARY**  
**4th Quarter Programming Totals**

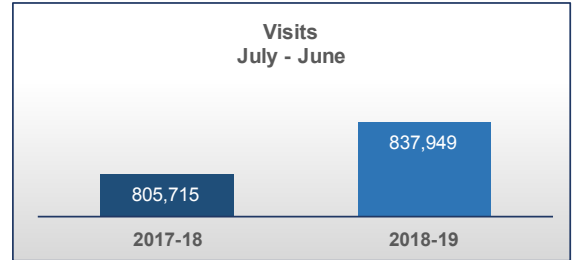
FY 2017-2018	
Programs	1,522
Attendance	26,624

FY 2018-2019	
Programs	1,127
Attendance	26,074

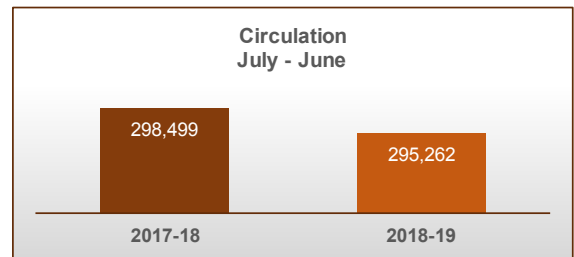
HPL YEAR TO DATE TOTALS

FY 2017-2018 vs FY 2018-19

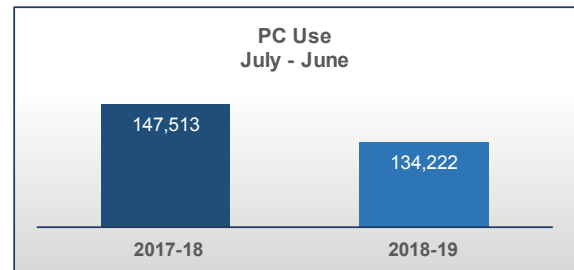
Visits		2017-18	2018-19		
Branch	Jul. - Jun.	Jul. - Jun.	Difference	%	
Downtown	452,092	454,047	1,955	0.4%	
Albany	127,366	171,719	44,353	35%	
Barbour	26,270	50,331	24,061	92%	
Camp Field	55,795	41,927	(13,868)	-25%	
Dwight	50,001	43,851	(6,150)	-12%	
Park	69,713	48,123	(21,590)	-31%	
Ropkins	24,478	27,951	3,473	14%	
<b>Totals</b>	<b>805,715</b>	<b>837,949</b>	<b>32,234</b>	<b>4%</b>	



Circulation		2017-18	2018-19		
Branch	Jul. - Jun.	Jul. - Jun.	Difference	%	
Downtown	190,103	191,139	1,036	1%	
Albany	23,320	20,477	(2,843)	-12%	
Barbour	15,701	16,695	994	6%	
Camp Field	18,581	18,747	166	1%	
Dwight	18,658	18,502	(156)	-1%	
Park	20,857	21,097	240	1%	
Ropkins	11,279	8,605	(2,674)	-24%	
<b>Totals</b>	<b>298,499</b>	<b>295,262</b>	<b>(3,237)</b>	<b>-1%</b>	



PC Usage		2017-18	2018-19		
Branch	Jul. - Jun.	Jul. - Jun.	Difference	%	
Downtown	74,641	72,774	(1,867)	-3%	
Albany	18,634	17,510	(1,124)	-6%	
Barbour	9,191	9,003	(188)	-2%	
Camp Field	13,145	11,657	(1,488)	-11%	
Dwight	8,001	7,543	(458)	-6%	
Park	16,898	11,479	(5,419)	-32%	
Ropkins	7,003	4,256	(2,747)	-39%	
<b>Totals</b>	<b>147,513</b>	<b>134,222</b>	<b>(13,291)</b>	<b>-9%</b>	



Wi-Fi		2017-18	2018-19		
Branch	Jul. - Jun.	Jul. - Jun.	Difference	%	
Downtown	36,700	36,001	(699)	-2%	
Albany	7,158	9,577	2,419	34%	
Barbour	3,164	8,193	5,029	159%	
Camp Field	4,624	4,220	(404)	-9%	
Dwight	3,233	4,518	1,285	40%	
Park	9,940	10,959	1,019	10%	
Ropkins	2,937	4,908	1,971	67%	
<b>Totals</b>	<b>67,756</b>	<b>78,376</b>	<b>10,620</b>	<b>16%</b>	

